

NASA SEWP VI



Solutions for
Enterprise-
Wide
Procurement

Contract Holder

SEWP OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

FAIR OPPORTUNITY

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC/ AV) solutions and services. Technology is ever-evolving and for that reason SEWP's processes enable Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback.

Professional Solutions Delivered, LLC

Category C Contract

80TECH26D1433

PoP: November 2026 - 2036

Main Office Address:

7953 Kings Highway
King George, VA 22485
Phone: 804-441-8427
Fax: 804-441-8437

SEWP VI Program Support Order Issues and Post-Delivery Contacts

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SEWP Program Manager
sewpvi@prosodel.com
843-817-3942

Erin Tighe
SEWP Deputy Program Manager
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804-616-3602

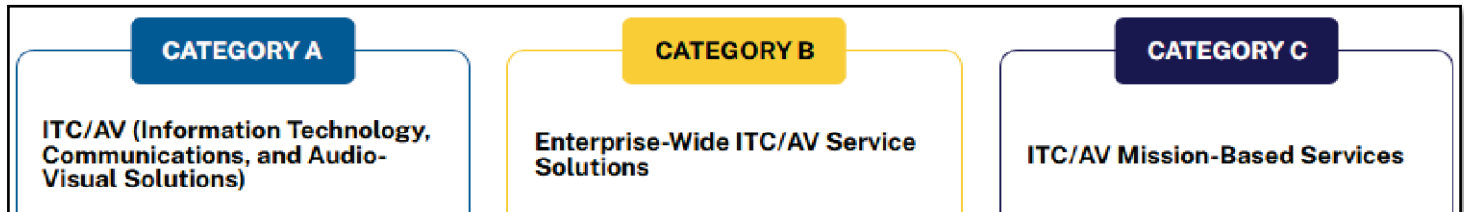
SEWP Helpline

help@sewp.nasa.gov
(301) 286-1478
SEWP PMO Hours:
M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

Orders and order modifications go to
sewporders@sewp.nasa.gov or
fax 301-286-0317.

Correspondence from the NASA SEWP Program
Office comes only from the @sewp.nasa.gov and
@nasa.gov domains

The SEWP Contracts were awarded by scope category, the three categories are:



WHAT IS IN SCOPE — CATEGORY C

In the words of the SEWP VI contract (§A.1.2):

The Category C scope provides Federal agencies with customized Solutions at a Mission/Program level that improve and enhance a ITC/AV infrastructure through methodologies including but not limited to custom computer programming services, telecommunication services including network operations, IT, AV, and Communications based engineering and design services, data processing and analysis services, hosting, and related services, IT and network operation and computer facilities, ITC and AV management services, IT consulting and educational services, digital government services, and cybersecurity and security systems services. Services may be performed at Government and/or Contractor locations worldwide, as specified in each Order. Product only requirements are not in scope for this category.

Category C has a threshold restriction of \$2 million per order (inclusive of options) for the 1st year of contract performance and \$10 million per order in the 2nd year of contract performance. Category C threshold restrictions are subject to removal beginning in the 3rd year of contract performance.

If you would like SEWP to determine whether a requirement is within scope of the SEWP VI contract, send an overview and/or bill of materials to help@sewp.nasa.gov and the SEWP team will review and provide feedback. Any service that meets the ITC/AV definition is within scope; the contract's list of service areas is illustrative, not a limit. ProSoDel is glad to help frame the requirement first.

ORDERING PROCESS

To obtain a quote for services under our SEWP VI contract, contact:

Jason McCoy
sewpvi@prosodel.com
843-817-3942

The NASA SEWP Quote Request Tool (QRT) at www.sewp.nasa.gov is the recommended way to issue a Request for Information (RFI), Market Research Request (MRR) or Request for Quote (RFQ). Customers may also use their own RFQ process; any resulting order must still be submitted to the SEWP PMO before we can fulfill it. Every quote states the period for which it is valid, and we honor any order submitted within that period. We quote only offerings on our SEWP VI contract, at or below the price in the SEWP database of record. Quotes and scope discussions are free of charge.

How to order — the SEWP VI order process

1. Customer or Contract Holder submits orders to SEWP VI Program via email sewporders@sewp.nasa.gov or fax.
2. SEWP VI PMO enters the order into system and assigns the order a case number.
3. If an RFQ number is provided with the order, the CLIN list provided by the Contract Holder during quoting is reverified against the order total and assigned a SEWP VI Control Number (SCN).
*If the totals do not match or the RFQ number is not provided, the Contract Holder will have to re-enter the CLIN verification file using the CHOP order tool, within one (1)

- business day. An SCN will not be assigned until the CLIN list is verified. (A CLIN list is required for all new orders and order modifications that change the dollar amount of the order.)
4. Once the order has been verified, the Contract Holder is sent an email that an order has been entered by the SEWP VI PMO.
5. The Contract Holder must then acknowledge receipt of the order by replying directly to the order email, or using the "Mark as Received" button on the CHOP, within one (1) business day.



Professional Solutions Delivered, LLC

804-441-8427 (Office) | 804-441-8437 (Fax)

Information required for each order:

- Date of Order
- Signature (direct, electronic, or implied through preapproved method) of Authorized Government Ordering Official
- Contracting Officer for order
- Credit Card Holder Name for credit card orders
- Name and Phone Number of Authorized Government Ordering Official
- Name of Issuing Agency and Ordering Agency (if different from Issuing Agency)
- Order Number — a unique order number for the Ordering
- Government entity; Ordering Agency determines the Order Number
- Contractor Name and SEWP VI Contract Number
- Appropriation and Accounting Data
- Billing and Invoice Address Shipping Address
- SEWP VI CLIN and Product Descriptions to be delivered
- Total Order Amount
- Additional Mutually Agreed Upon Terms and Conditions, Statement of Work, etc.
- Period of Performance for any Associated Services

SEWP VI Agency Administrative Handling Fee

An Agency Administrative Handling Fee, not to exceed 0.34% of the total price of the delivery order, shall be applied to all orders under the SEWP VI contracts. The SEWP VI website will post the Agency Administrative Handling Fee percentage, and the Contractor shall be notified via email by the SEWP VI PMO. The fee is included in the price of every offering on our contract and is not separately listed on a quote or invoice.

Installation, warranty, technical support, software support and other post-delivery issues

For policy and procedural information on installation, basic warranty, extended warranty, technical support, software support, and any other post-delivery issue, contact:

Jason McCoy
sewpvi@prosodel.com
843-817-3942

Services are warranted to conform to the statement of work. Where an order includes ancillary products, the manufacturer's standard commercial warranty applies, and we coordinate claims on the customer's behalf; an extended warranty may be purchased at any time during the standard warranty period. Support hours are Monday to Friday, 8:00 a.m. to 6:00 p.m. Eastern, excluding federal holidays. Where an order sets its own service levels, those apply.

How to troubleshoot a problematic order

If an order is delayed, incomplete, or not as quoted, contact:

Jason McCoy
sewpvi@prosodel.com
843-817-3942

Please give the agency name, delivery order number and SEWP Control Number, the ordering activity, and a description of the issue. Anything not resolved to your satisfaction may be raised with the ProSoDel SEWP VI PM and DPM listed above. We acknowledge every order within one business day of the SEWP PMO's notice, and report any change in order status through the Contract Holder Only Page within two business days.

ProSoDel SEWP VI CONTRACT

Award category	Category C — ITC/AV Mission Based Services (Small Business Set-Aside)
Contract number	80TECH26D1433
UEI	FH1WTFWBKHA6
NAICS code	541614
Business size	SBA Certified Service Disabled Veteran Owned Small Business (SDVOSB)
Anticipated ordering period	1 November 2026 – 31 October 2036
Contract type	Multi-award GWAC; orders placed under FAR 16.505



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ORDERING TERMS AT A GLANCE

Summary of ordering terms under contract 80TECH26D1433. The SEWP VI contract prevails over anything here.

Ordering period	1 November 2026 to 31 October 2036. Orders issued in that period may run, inclusive of options, for up to five years beyond it.
Who may order	All Federal agencies, and support service contractors authorized in writing by their Government Contracting Officer. Non-Federal governments are not authorized to use the contract unless mandated by Congress.
Order types	Firm Fixed Price, Time and Materials, Labor Hour, Fixed Price Award Fee, Fixed Price Incentive Fee, Fixed Price Economic Price Adjustment, or any hybrid of commercial contract types. The ordering Contracting Officer includes the FAR and agency clauses appropriate to the order type.
Order limits	Category C has a threshold restriction of \$2 million per order (inclusive of options) for the 1st year of contract performance and \$10 million per order in the 2nd year of contract performance. Category C threshold restrictions are subject to removal beginning in the 3rd year of contract performance. The minimum order under the contract is \$25.00.
Place of performance	Government and/or Contractor locations worldwide, as specified in each order.
Handling fee	0.34% SEWP administrative handling fee, included in the price of every offering and not separately listed.
Payment	Credit card accepted: Yes — the Government Purchase Card or other agency-approved credit card, regardless of order size; electronic funds transfer; payment terms Net 30.
Remit payment to	Professional Solutions Delivered, LLC, 7953 Kings Highway, King George, VA 22485. To set up ACH/EFT payment, contact Erin Tighe, 804-616-3602, etighe@prosodel.com.
Delivery and order status	Services are delivered to the schedule and period of performance in the order. Ancillary products are delivered within 30 calendar days of the SEWP PMO's processing of the order (30 calendar days from placement for credit card orders) unless the quote or order agrees otherwise. If an item cannot be delivered on time we notify the issuing Contracting Officer and the SEWP PMO within two business days, and every change in status is reported through the Contract Holder Only Page within two business days.
Partial shipment	Only when authorized on the delivery order, or by the issuing Contracting Officer before the time of delivery. Warranty and nonconforming work Services are warranted to conform to the statement of work; the manufacturer's standard commercial warranty applies to ancillary products, and an extended warranty may be purchased. In accordance with FAR 52.212-4, the Government may require re-performance of nonconforming services, or repair or replacement of nonconforming products, at no increase in contract price.
Additional terms	The issuing Contracting Officer may negotiate additional terms and conditions for a specific order. The terms and conditions of the SEWP VI contract prevail in the event of a conflict with terms imposed at the order level.

Professional Solutions Delivered, LLC · <https://prosodel.com/sewp-vi/> · NASA SEWP VI Category C, contract 80TECH26D1433 · Version 1.0, issued 13 October 2026

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